



## Alerts occur during StorageGRID nodes reboots or network maintenance

[https://kb-stage.netapp.com/hybrid/StorageGRID/Maintenance/Alerts\\_occur\\_during\\_StorageGRID\\_nod...](https://kb-stage.netapp.com/hybrid/StorageGRID/Maintenance/Alerts_occur_during_StorageGRID_nod...)

Updated: Wed, 24 Jun 2026 06:08:02 GMT

### Applies to

NetApp StorageGRID

### Issue

- During the maintenance for StorageGRID or network, if the alarms are not suppressed, several alarms/alerts might be generated such as:
  - `CassandraCommunicationError`
  - `CassandraRepairServiceNotAvailable`
  - `CASA` - Data Store Status
  - `NDDOWN` - Node Down

- `NRER` - Network Received Errors
- If AutoSupport is enabled, it will open a technical support case with the error message:

```
CSTARS:StorageGRID Notification from <serial> (CSTAR_ISSUE)ERROR
```

**Example:** `CSTARS:StorageGRID Notification from xxxxxx (NODE_DOWN-CRITICAL)  
ERROR`