



Ethernet port down after ONTAP upgrade or reboot

https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Ethernet_port_down_after_ONTAP_upgra...

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Applies to

- AFF systems
- FAS systems
- ONTAP 9

Issue

- Ethernet port shows as down in `SYSCONFIG-A` after ONTAP upgrade or node reboot.

```
slot 0: 10 Gigabit Ethernet Controller IX5-SFP+
e0a MAC Address: 00:a0:98:db:e6:ea (auto-10g_sr-fd-up)
SFP Vendor: AVAGO
SFP Part Number: AFBR-709SMZ-NA3
```

```
SFP Serial Number: AA123456XX1
e0b MAC Address: 00:a0:98:db:e6:eb (auto-unknown-fd-down)
SFP Vendor: AVAGO
SFP Part Number: AFBR-709SMZ-NA2
SFP Serial Number: AA123456XX2
```