



Unable to deploy Onprem CConnector using Podman engine with error serviceunavailable

https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/Unable_to_deploy_Onprem_CConnector_us...

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Applies to

- BlueXp Onprem Connector
- Redhat Enterprise Linux
- Podman

Issue

- Unable to deploy Onprem BlueXp connector with initial containers
- Initial containers are not coming up with timeout errors after initial deployment
- BlueXP UI throwing error service unavailable and timeouts for OCCM container

```
/occm/api/occm/system/about error: Request failed: timeout of 10000ms
exceeded", "timestamp": "2024-09-06T04:24:21.458Z"} {"level": "error", "message": "Faile
request /occm/api/occm/system/about error: Request failed: timeout of 10000ms
exceeded", "timestamp": "2024-09-06T04:24:31.442Z"} {"level": "error", "message": "Faile
request /occm/api/occm/system/about error: Request failed: timeout of 10000ms
exceeded", "timestamp": "2024-09-06T04:24:41.417Z"} {"level": "error", "message": "Faile
request
```