



## Can technical support be used even after adding new account and deleting old one?

[https://kb-stage.netapp.com/cloud/ncds/nc/Cloud\\_Manager/Can\\_technical\\_support\\_be\\_used\\_even\\_aft...](https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/Can_technical_support_be_used_even_aft...)

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### Applies to

- NetApp BlueXP
- Changing NetApp Support Site account (NSS account) associated with BlueXP account

### Answer

Yes, technical support for BlueXP, such as opening technical tickets, can be used even after adding new NSS account and deleting old one.

## Additional Information

[Manage NSS credentials associated with a BlueXP account](#)