



## boot\_recovery command fails from loader prompt due to 'Bootable external device not found' in ONTAP 9

[https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/boot\\_recovery\\_command\\_fails\\_from\\_load...](https://kb-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/boot_recovery_command_fails_from_load...)

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### Applies to

- ONTAP 9
- FAS2650/AFF A200
- FAS2700/AFF A220
- FAS8200/AFF A300
- AFF A320
- AFF A400
- AFF A800
- FAS8300
- FAS8700
- FAS9000/AFF A700

- AFF A700s

## Issue

When attempting to load an image to the boot device, the following error occurs:

```
LOADER-A> boot_recovery 97P4_q_image.tgz
Downloading 97P4_q_image.tgz..
Download failed: Failed to delete
Error opening archive: fat://boot_e/97P1_q_image.tgz
Error exit delayed from previous errors.No program name specified
Bootable external device not found!
Boot Recovery failed
*** command status = Error(-1)
```