



## BlueXP is not able to add or discover a working environment in AWS

[https://kb-stage.netapp.com/cloud/ncds/nc/Cloud\\_Manager/BlueXP\\_is\\_not\\_able\\_to\\_add\\_or\\_discover\\_...](https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/BlueXP_is_not_able_to_add_or_discover_...)

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### Applies to

- NetApp Cloud Volumes ONTAP (CVO)
- NetApp Cloud Manager (Connector)
- Amazon Web Services (AWS)
- BlueXP

### Issue

- An existing Connector fails to discover an CVO HA pair environment
- BlueXP shows the following errors

- On deleting and recreating the connector, the new connector hangs to discover the environment
- The Connector server.log contains the following error:

```
2023-03-11 06:12:37,161 UTC ERROR [Discover           ]
[8babbe70-6b94-4931-8e6e-b0a62cc0d51b] [0NPXOXXcRj   ] [XXXXXX XXXXXXXX]
(simplicator-akka.actor.default-dispatcher-60) [SimplicatorServerActor:291]
Simplicator request to http://localhost:8080/AwsProtocol/
describeInstancesWithFilter?region=eu-central-1 timed out
com.amazonaws.SdkClientException: Unable to execute HTTP request: Connect to
ec2.eu-central-1.amazonaws.com:443 [ec2.eu-central-1.amazonaws.com/
10.108.152.113, ec2.eu-central-1.amazonaws.com/10.108.151.57, ec2.eu-
central-1.amazonaws.com/10.108.150.169] failed: connect timed out
```