



## BlueXP Connector is not stable and occm service is restarting frequently

[https://kb-stage.netapp.com/cloud/ncds/nc/Cloud\\_Manager/BlueXP\\_Connector\\_is\\_not\\_stable\\_and\\_occ...](https://kb-stage.netapp.com/cloud/ncds/nc/Cloud_Manager/BlueXP_Connector_is_not_stable_and_occ...)

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### Applies to

BlueXP

### Issue

- BlueXP reports the error `Connection refused: occm/<cluster_mgmt_IP>:80` while navigating to BlueXP connector under support.
- OCCM service is not stable and restarts frequently,

```
[root@ip-x.x.x.x system]# docker ps |grep -i occm
4c88a8ee53c4    cloudmanagerinfraprod.azurecr.io/
docker_occ:production-3.9.28-278-S                                "/bin/bash
/entrypoi..."    3 days ago    Up 33 seconds
```

```
[root@ip-x.x.x.x system]#
```

```
oocm
```