



## Cloud Volumes ONTAP - Disk utilization and latency - Resolution Guide

[https://kb-stage.netapp.com/cloud/Cloud\\_Volumes\\_ONTAP/Cloud\\_Volumes\\_ONTAP\\_-\\_Disk\\_utilizatio...](https://kb-stage.netapp.com/cloud/Cloud_Volumes_ONTAP/Cloud_Volumes_ONTAP_-_Disk_utilizatio...)

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### Applies to

- Cloud Volumes ONTAP

### Description

- This article covers troubleshooting high disk utilization or latency in Cloud Volumes ONTAP
- **Note:** This is a secondary article on how to troubleshoot ONTAP 9 performance; see [the main ONTAP 9 performance troubleshooting Resolution Guide](#)
- Using Active IQ Unified Manager or `qos statistics volume latency show`, latency is shown to be in the Disk or Aggregate Processing (Active IQ Unified Manager), and latency is actively impacted on the target volume
- Performance capacity reported by AIQUM or ONTAP 9 is beyond critical threshold for the affected

aggregate