



BlueXP not showing cluster info for Cloud Volumes ONTAP environment

https://kb-stage.netapp.com/cloud/Cloud_Volumes_ONTAP/BlueXP_not_showing_cluster_info_for_Clo...

Updated: Wed, 24 Jun 2026 07:13:59 GMT

Applies to

- BlueXP
- Cloud Volumes ONTAP (CVO)

Issue

- When trying to view the Cluster info, BlueXP doesn't display anything or isn't displaying correct information

This is what the Cluster info should look like:

1.00:1
Storage Efficiency ⓘ

New ONTAP version (9.14.0) is available.

[Upgrade Now!](#)



Capacity Distribution

200 GiB

Provisioned

0.32 GiB

Used Capacity

199.68 GiB

Available

2
Volumes

[Add Volume](#)

[View Volumes](#)

1
Aggregate

[Add Aggregate](#)

[View Aggregates](#)

0
Replications

[Go to Replication Settings](#)

1
Backup

[View backup](#)

Information

Features

Cloud Volumes ONTAP | AWS | Single

Charging Method: Charged by capacity (Essential) ⓘ

License in Use: Essential ⓘ

Marketplace Subscription: CSDSubscription ⓘ

Region: us-east-1 ⓘ

VPC: vpc-██████████ ⓘ

Cluster Management IP: ██████████ ⓘ

Serial Number: ██████████ ⓘ

Encryption: Enabled

[View Additional Information](#)