NetApp Knowledge Base

# OnPrem Classification install fails - unable to reach the BlueXP Connector

https://kb-stage.netapp.com/cloud/ncds/Cloud_Data_Sense/OnPrem_Classification_install_fails_-_una…
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## Applies to

- **BlueXP**
- **Classification**

## Issue

While running the Classification service install script on a Linux machine, the install fails with error `"The machine was unable to reach the BlueXP Connector at IP xxx.xxx.xxx.xxx"`.

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