NetApp Knowledge Base

Data sense page in BlueXP is reporting connectivity errors

https://kb-stage.netapp.com/cloud/ncds/Cloud_Data_Sense/Data_sense_page_in_BlueXP_is_reporting…
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Applies to

- Cloud Data sense
- BlueXP

Issue

- Accessing the data sense page in the BlueXP, throws the below error:
  `Your connector fails connecting to the internet Make sure the connector is able to access the internet, and is allowed to access the relevant endpoints.`
- Unable to scan the shares using the BlueXP.
- All the docker containers are running fine on Cloud data sense and Connector VM.

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- All the required endpoints are allowed.

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