



Unable to create snapshot after SnapCenter Plug-In for SAP HANA upgrade to 4.8

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/Unable_to_create_snapshot_after_Snap...

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Applies to

- SnapCenter Server (SC) 4.8
- SnapCenter Plug-In for SAP HANA (SCSAP) 4.8

Issue

After SnapCenter upgrade to 4.8 with HANA plug-in 4.8 the snapshot does not work and following error is reported:

```
User store keys [key_name>] is not present in this user context SNAPCENTER
```