



Snapcenter Oracle backup fails with error "ORA-01034: ORACLE not available"

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/Snapcenter_Oracle_backup_fails_with_e...

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Applies to

- SnapCenter Server
- SnapCenter Plug-in for Oracle (SCO)
- Oracle Database

Issue

Oracle backup fails with error:

```
2023-05-19T09:47:31.8365294+00:00 ERROR SnapManagerWeb_188712 PID=[4104]  
TID=[135] ErrorCode (-2), ErrorMessage ([PL-SCO-20036: Discovery of
```

```
database instance xxx failed with error: ORACLE-10002: Error received from
connection to Oracle database XXX: ORA-01034: ORACLE not available
ORA-27101: shared memory realm does not exist
Linux-x86_64 Error: 2: No such file or directory
```