



SnapCenter 5.0 Install fails with fatal error during installation

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_5.0_Install_fails_with_fatal_...

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Applies to

- SnapCenter Server (SC) 4.9 and above
- MySQL Server

Issue

- Fresh installation of SnapCenter 4.9 or 5.0 fails returning GUI `fatal error during installation`.
- MySQLInstaller log error:

```
Install MySQL Server.Log: Installation : Starting process for MySQL Server  
8.0.35...
```

```
Install MySQL Server.Log: Installation : Starting process with command:
C:\Program Files\MySQL\MySQL Server 8.0\bin\mysqld.exe --defaults-
file="C:\ProgramData\NetApp\SnapCenter\MySQL Data\my.ini" --console --
initialize-insecure=on --lower-case-table-names=2...
Install MySQL Server.Log: Installation : /-\\|C:\Program Files\MySQL\MySQL
Server 8.0\bin\mysqld.exe (mysqld 8.0.35) initializing of server in progress as
process 5508
Install MySQL Server.Log: Installation : Unknown suffix '.' used for variable
'mysqlx-port' (value '0.0').
Install MySQL Server.Log: Installation : option 'mysqlx-port': unsigned value 0
adjusted to 1.
Install MySQL Server.Log: Installation : C:\Program Files\MySQL\MySQL Server
8.0\bin\mysqld.exe: Error while setting value '0.0' to 'mysqlx-port'.
Install MySQL Server.Log: Installation : Parsing options for plugin 'mysqlx'
failed.
Install MySQL Server.Log: Installation : InnoDB initialization has started.
Install MySQL Server.Log: Installation : /-\\|/-\\|/-\\|/InnoDB initialization has
ended.
Install MySQL Server.Log: Installation : -\\|/-\\|/-\\|/-\\|/unknown variable
'mysqlx_port=0.0'.

Install MySQL Server.Log:: ERROR: SET PASSWORD: Exception: Can't connect to
MySQL server on 'localhost' (10061):
No connection could be made because the target machine actively refused it
127.0.0.1:3306
Install MySQL Server.Log:: ERROR: SET PASSWORD: Failed.
Main Log: MySQL Community Installation completed successfully.
```