



SPM database reports an error when attempting to upgrade E-Series controller firmware

https://kb-stage.netapp.com/on-prem/E-Series/SANtricity-OS-KBs/SPM_database_reports_an_error_w...

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Applies to

E-Series Controller Firmware 7.xx

Issue

When preparing to upgrade E-Series Controller Firmware, the Firmware Upgrade utility reports the following error, which highlights a potential issue with the SPM (Storage Partition Manager) database.

```
[15.12.2011 16:21:38] [LSI2600_03_ISU_Kuhnenstr] [pre-upgrade tests] [pre-upgrade tests start]
```

Pre-upgrade tests started

[15.12.2011 16:21:39] [LSI2600_03_ISU_Kuhnenstr] [pre-upgrade tests] [check controller state]

Test passed - controller A

[15.12.2011 16:21:39] [LSI2600_03_ISU_Kuhnenstr] [pre-upgrade tests] [check controller state]

Test passed - controller B

[15.12.2011 16:21:40] [LSI2600_03_ISU_Kuhnenstr] [pre-upgrade tests] [check spm database]

Test passed - controller A

[15.12.2011 16:21:56] [LSI2600_03_ISU_Kuhnenstr] [pre-upgrade tests] [check spm database]

An error occurred while checking the spm database on controller B.