



## SCO unable to perform clone refresh with failed to retrieve details

[https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC\\_KBs/SCO\\_unable\\_to\\_perform\\_clone\\_refresh\\_...](https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SCO_unable_to_perform_clone_refresh_...)

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### Applies to

SnapCenter for Oracle 4.8 (SCO)

### Issue

Unable to perform clone refresh in SCO

```
SnapManagerWeb_3393228 PID=[9536] TID=[71] ErrorCode (-1), ErrorMessage (Failed to retrieve details of backup 'backup_name' for resource 'Resource_path'. Resource name is case sensitive.)
```