



SCO 5.0 databases fail to discover and not available for backup

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SCO_5.0_databases_fail_to_discover_a...

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Applies to

SnapCenter Plug-In for Oracle

Issue

After installing or upgrading SnapCenter Plug-In for Oracle version 5.0, the databases fail to discover with the error

```
PL-SCO-20036: Discovery of database instance <database_ID> failed with error:  
Operation Exception occurred during oracle databaseconnection, reason:  
Unexpected Operation occurred.
```

Existing databases will also show that the database is not configured, not available for backup