



High CPU usage spikes in Windows AIQUM through use of vulnerability scanners

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/High_CPU_usage_spikes_in_Windows_A...

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Applies to

- Active IQ Unified Manager (AIQUM)
- Windows

Issue

- AIQUM acquisition is failing
- High CPU spike is seen in the server
- There are multiple powershell processes consuming huge CPU
- Error in `au.log`:

```

ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - Add-Content : The process cannot access
the file 'D:\ProgramData\NetApp\OnCommandAppData\ocum\log\
elytron_store.log'
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - because it is being used by another
process.
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - At D:\Program Files\NetApp\essentials\
bin\elytronstore.ps1:33 char:11
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - + Add-Content $LOGFILE $ToLog
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - + ~~~~~
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - + CategoryInfo :
WriteError: (D:\ProgramData\...ytron_store.log:String) [Add-Content],
IOException
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - + FullyQualifiedErrorId :
GetContentWriterIOError,Microsoft.PowerShell.Commands.AddContentCommand
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) -

ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - Add-Content : Stream was not readable.
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - At D:\Program Files\NetApp\essentials\
bin\elytronstore.ps1:33 char:11
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(CredentialStoreUtils.java:100) - + ~~~~~
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils
(CredentialStoreUtils.java:100) - + CategoryInfo :
InvalidArgument: (D:\ProgramData\...ytron_store.log:String) [Add-Content],
ArgumentExcep
ERROR [cluster-file-download-0] c.o.c.u.CredentialStoreUtils

```

```
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```