



## Cannot login to newly deployed AIQUM GUI but can login to its maintenance\_console

[https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM\\_Kbs/Cannot\\_login\\_to\\_newly\\_deployed\\_AIQU...](https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Cannot_login_to_newly_deployed_AIQU...)

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### Applies to

- Active IQ Unified Manager (AIQUM) - vApp
- Client uses Japanese keyboard layout

### Issue

- Cannot login to newly deployed AIQUM GUI but can login to its maintenance\_console.
- AIQUM service is running.
- Password mistmach happens with GUI but does not happen with maintenance\_console.

