



AIQUM shows Network Interface Status Down for all metrocluster DR SVM-MCs with REST based acquisition via Cloud Agent

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/AIQUM_shows_Network_Interface_Status...

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Applies to

- ActiveIQ Unified Manager (AIQUM) 9.14+
- ONTAP 9.14.x and above
- Cloud Agent based acquisition

Issue

- AIQUM shows Network Interface Status Down for all metrocluster DR SVM-MCs with REST based acquisition via Cloud Agent
- Event details:

`Alert from Active IQ Unified Manager: Network Interface Status Down`

(State: New)

Risk - Network Interface Status Down
Impact Area - Availability
Severity - Error
State - New
Source - svm1-mc:lif1
Cluster Name - cluster1
Cluster FQDN - cluster1.domain.com
Trigger Condition - The operational status of the logical interface with data protocols: NFS is down.

- These Alerts keep coming for all svm-mc, where the LIF is down by design because the SVM is down, as it is a destination in a Metro Cluster
- ZAPI based acquisition doesnt show this behavior