



SRA: Failed to sync data on replica devices. SRA command 'syncOnce' failed

https://kb-stage.netapp.com/data-mgmt/OTV/SRA_Kbs/SRA__Failed_to_sync_data_on_replica_device...

Updated: Wed, 24 Jun 2026 07:24:40 GMT

Applies to

- ONTAP Tools for VMware (OTV)
- Storage Replication Adapter (SRA)
- Site Recovery Manager (SRM)

Issue

Not able to perform Recovery Plan:

```
Error Operation Failed Failed to sync data on replica devices. SRA command 'syncOnce' failed. Address of the storage array is not reachable. Storage array might be down or IP address entered might be incorrect. Ensure that the storage array is up and running and the IP address of the storage array is reachable
```

through the command line interface.