NetApp Knowledge Base

WFA workflow fails with : Could not create SSL/TLS secure channel

https://kb-stage.netapp.com/Legacy/OnCommand_Suite/WFA_workflow_fails_with_Could_not_create_…
Updated: Wed, 24 Jun 2026 06:07:07 GMT

Applies to

- OnCommand Workflow Automation

Issue

Workflow fails on `Could not create SSL/TLS secure channel`

```
[com.netapp.wfa.engine.job.WorkflowExecutionJobExecutorImpl] (Thread-161
(ActiveMQ-client-global-threads)) Could not get credentials for %IPAdress%.
Cause: The request was aborted: Could not create SSL/TLS secure channel.. The
request was aborted: Could not create SSL/TLS secure channel.:
ScriptExecutionException{Message: Could not get credentials for %IPAdress%.
```

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information contained herein may be used solely in connection with the NetApp products discussed in this document.'

```
Cause: The request was aborted: Could not create SSL/TLS secure channel.. The
request was aborted: Could not create SSL/TLS secure channel., Cause: null}
```

© 2023 NetApp.No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner. For more information, see Legal Notices.