



OCI : foundation acquisition on a NetApp datasource fails due to read time out

https://kb-stage.netapp.com/data-mgmt/OCI_Kbs/OCI___foundation_acquisition_on_a_NetApp_dataso...

Updated: Wed, 24 Jun 2026 07:13:56 GMT

Applies to

OnCommand Insight(OCI) 7.3.x

Issue

- A NetApp data source is failing on the UI with :

General Error

```
message:Error retrieving data: Error reading response for request: aggr-  
space-get-iter
```

- In the `log_foundation_errors.log` within the error report of the failed datasource.

We see the following error :

```
api: lun-get-iter
```

```
message: Error reading response for request: lun-get-iter
```

```
at java.lang.Thread.run(Thread.java:748)
```

```
Caused by: java.net.SocketTimeoutException: Read timed out
```

Note: more information on where this log can be found is in the KB article [How to collect files for troubleshooting using the Create Support Report feature](#)