



OTS: Network connectivity Checker is failing

https://kb-stage.netapp.com/on-prem/ontap/ontap-select/Select-KBs/OTS__Network_connectivity_Che...

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Applies to

ONTAP Select (OTS)

Issue

- Network connectivity checker would fail:

```
2024-01-30 17:44:27,571|ERROR|
1226|67383|ConnectivityCheckerAPI.py|175|Removing port group ONTAP-CC from
http://host01.company.com... [FAILED]
```

- Logging on failure reports:

```
Command: perl /opt/netapp/lib/sdotadmin/tools/ontap_connectivity_checker/
```

```
remove_portgroup.pl --server 'http://vCenter.company.com' --username  
'administrator@vsphere.local' --password XXX --portgroup 'ONTAP-CC' --hostname  
'http://host01.company.com'
```

Exit code: 1

Suggestion: **An error occurred while removing port group ONTAP-CC from host host01.company.com.**

Verify the configuration of port group ONTAP-CC on host
http://host01.company.com, and then try again.

If a cluster has been deployed and subsequently reconfigured outside of ONTAP
Select Deploy, run a refresh operation on the cluster, and then try again.