



SCSI command aborts against Mediator Mailbox disks

https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/SCSI_command_aborts_against_Mediator_Ma...

Updated: Wed, 22 Apr 2026 02:10:21 GMT

Applies to

- ONTAP 9
- MetroCluster IP
- ONTAP Mediator

Issue

- ASUPs received titled `MEDIATOR DOWN, AUSO DISABLED ALERT`
- SCSI command abort messages reported against Mediator disks from a single node in the MetroCluster

Example:

```
Wed Dec 27 19:17:39 +0100 [ClusterA-01: pha_main000:  
scsi.cmd.adapterHardwareErrorEMSOOnly:error]: Disk device 0f.0L0: Adapter
```

```
detected hardware error: HA status 0x6: cdb 0x28:0000a410:0008. Disk 0f.0
Shelf - Bay - [NETAPP PHA-DISK 0001] S/N [1234567812345678] UID
[12345678:12345678:00000000:00000000:00000000:00000000:00000000:0000
```