



## Mediator upgrade failed due to incompatible OS and Mediator combination

[https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Mediator\\_upgrade\\_failed\\_due\\_to\\_incompatibl...](https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/Mediator_upgrade_failed_due_to_incompatibl...)

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### Applies to

- ONTAP Mediator
- Host Linux OS
- MetroCluster IP
- SnapMirror Business Continuity

### Issue

- ONTAP Mediator update failed
- When trying to update the ONTAP Mediator the following messages are displayed:

```
[2024-01-01 12:00:00] Updating dist/rpm/ontap-mediator-*el7*  
[2024-01-01 12:00:00] error: File not found by glob: dist/rpm/ontap-  
mediator-*el7*
```