NetApp Knowledge Base

High latency reported in MetroCluster IP after backend port flapping

https://kb-stage.netapp.com/on-prem/ontap/mc/MC-KBs/High_latency_reported_in_MetroCluster_IP_af…
Updated: Wed, 24 Jun 2026 06:07:09 GMT

Applies to

- MetroCluster IP
- T6 Card X1146A/X91146A

Issue

- Interface flapping reported in event log:

```
Thu Feb 22 08:00:16 +0200 [node-02: intr: netif.linkDown:info]: Ethernet
e1b: Link down, check cable.
Thu Feb 22 08:00:18 +0200 [node-02: intr: netif.linkUp:info]: Ethernet e1b:
Link up.
```

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- High frontend latency reported
- Command aborts and high latency to remote disks reported:

```
Fri Feb 22 10:05:16 +0200 [node-02: disk_latency_monitor:
shm.threshold.ioLatency:debug]: Disk 0m.i2.1L38 has exceeded the expected IO
latency in the current window with average latency of 60 msecs and average
utilization of 36 percent. Highest average IO latency: 0m.i2.1L19: 237 msecs
2/22/2024 15:07:30 node-02 ERROR scsi.cmd.abortedByHost: Disk device
0m.i2.0L145: Command aborted by host adapter: HA status 0x13: cdb
0x28:ec234d10:0008.
```

- Issue just reported on local, DR and AUX node, no issues reported on partner
- Toggling Port fixed the issue temporary
- Replacing SFPs and cable doesn't fix the issue

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