



SCV backup operation fails as snapshot deletion fails

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SCV_backup_operation_fails_as_snapsh...

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Applies to

- SnapCenter Server (SC)
- SnapCenter Plug-Ins

Issue

- Snapshots are left behind on the storage system but not listed in SnapCenter
- The SnapDriveSALDebug log reports the below error

```
Error: Activity 'Registering Backup and Applying Retention' failed with error:
Retention : Error: Remove Snapshot 'snapshot_name' failed on volume
'volume_name'. Snapshot copy "snapshot_name" of volume "SAS_voll_DATA" on
Vserver "svm_name" has not expired or is locked. Use the "snapshot show -fields
```

```
owners, expiry-time" command to view the expiry and lock status of the Snapshot copy.
```