



SCO cloning using pre-script and/or post-script times out after three hours

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SCO_cloning_using_pre-script_and_or_p...

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Applies to

SnapCenter Plug-in for Oracle (SCO)

Issue

Failure on running the pre- and/or post-script after three hours (by default):

```
Activity 'Prescripts' failed with error: Run pre-scripts failed to execute. Pre script exited with script error code: -1, script error message: The underlying connection was closed: An unexpected error occurred on a receive.
```

Which shows in SMCORE logs with:

```
2020-12-02T11:51:26.1055919+00:00 DEBUG SMCORE_924 PID=[4504] TID=[37] Running
```

pre-scripts from co-located host, URL used: https://<PLUGIN_HOST>:8145/
RunScripts

2020-12-02T11:51:26.1055919+00:00 DEBUG SMCORE_924 PID=[4504] TID=[37] Request
Data: *****

```
<?xml version="1.0" encoding="utf-16"?><SmRunScriptsRequest  
xmlns:i="http://www.w3.org/2001/XMLSchema-instance"><HostEx>  
<Name /><Type /><Id i:nil="true" />...</SmRunScriptsRequest>
```

2020-12-02T14:51:26.6212723+00:00 ERROR SMCORE_924 PID=[4504] TID=[37]
WebException Encountered, Response null

2020-12-02T14:51:26.6212723+00:00 ERROR SMCORE_924 PID=[4504] TID=[37]
Exception in method: InvokeXML.

System.Net.WebException: The underlying connection was closed: An unexpected
error occurred on a receive.

---> System.IO.IOException: Unable to read data from the transport connection:
A connection attempt failed because the

connected party did not properly respond after a period of time, or
established connection failed because connected

host has failed to respond. ---> System.Net.Sockets.SocketException: A
connection attempt failed because the connected

party did not properly respond after a period of time, or established
connection failed because connected host has failed
to respond