



OSSV backup fails with error: Error creating volume snapshot: Unknown VSS error code 0x80042302

[https://kb-stage.netapp.com/Legacy/ONTAP/ONTAP_OS_\(7_Mode\)/OSSV_backup_fails_with_error%3...](https://kb-stage.netapp.com/Legacy/ONTAP/ONTAP_OS_(7_Mode)/OSSV_backup_fails_with_error%3...)

Updated: Wed, 24 Jun 2026 07:24:41 GMT

Applies to

ONTAP 7-mode

OSSV

Issue

- OSSV SnapVault Backup failed with the below errors.

Snapmirror logs:

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Abort (could not read from socket)
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Abort (cannot connect to source filer)

OSSV logs:

- C:\Program Files\netapp\snapvault\etc\snapvault

2011/01/26 23:39:09: WARNING: C:\windows:/vol/OSSV_win/windows_C___ Error
creating volume snapshot: Unknown VSS error code 0x80042302

or

2020/09/04 23:06:28: WARNING: C:\windows:/vol/OSSV_win/windows_C___ Error
creating volume snapshot: Unknown VSS error code 0x80070583