



OCUM fails to monitor the cluster when one of the nodes is in uneligible state

https://kb-stage.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/OCUM_fails_to_monitor_the_cluster_whe...

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Applies to

- Active IQ Unified Manager (OCUM) 9.x
- OnCommand Unified Manager (OCUM) 9.x

Issue

- Cluster monitoring failed event it is displayed in the OCUM Web UI
- The following error is present in the `ocumserver.log`

```
2020-08-12 05:57:04,193 ERROR [umadmin] [job-326]
[refresh(cluster=%cluster_name%)|forceAcquisition]
[com.netapp.dfm.job.JobEngine] Error executing job
```

```
929c0a0fc57e14bc:1c44b14f:173d8837f89:-7f9f task
929c0a0fc57e14bc:1c44b14f:173d8837f89:-7fa1: Errors reported on acquisition
with start time 05:56:35.844: [storage-shelf-list-info; errno: 14007, reason:
Node is not healthy, storage-adapter-get-adapter-info; errno: 14007, reason:
Node is not healthy]
```

- The following output is present in the ONTAP cli

```
cluster1::*> cluster show
```

Node	Health	Eligibility	Epsilon
cluster1-a	true	true	true
fcluster1-b	true	true	false
fcluster1-c	false	false	false
cluster1-d	true	true	false

4 entries were displayed.