



VMWARE Virtual Machines went offline during upgrade

https://kb-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/VMWARE_Virtual_Machines__went_offli...

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Applies to

- VMWARE
- ONTAP 9.x
- NFS

Issue

- During an ONTAP upgrade, where VM's reside in datastore connected to Vol-x , the VM sessions were suspended.
- There were no datastore connectivity disruptions - datastores use NFS 4.1 to connect to storage
- There were no real or apparent issues pointing to NFS communications issues
- However, the VM sessions hosted in Volx seem to have been suspended during the LIF migration; customer

had to reboot the VMs to workaround the suspension event.