



## AUTO-ARCHIVED: Slow CIFS performance due to network congestion

[https://kb-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Slow\\_CIFS\\_performance\\_due\\_to\\_netwo...](https://kb-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Slow_CIFS_performance_due_to_netwo...)

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### Applies to

- ONTAP 9
- CIFS / SMB

### Issue

- Microsoft Excel macro involving files on a CIFS share is slow
- Less than expected throughput
- Only one client affected
- No other applications are affected
- No error counters increased on related ports and ifgroups in ifstat -a

- Symptom does not change when Vscan and Fpolicy are disabled
- Packet trace indicates:
  - SMB2 latency is increased unidirectionally from ONTAP to client
  - Out of order packets and (fast) retransmissions
  - Congestion control