



Why am I still being billed from AWS after deleting my working environments?

https://kb-stage.netapp.com/cloud/Cloud_Volumes_ONTAP/Why_am_I_still_being_billed_from_AWS_...

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Applies to

- Cloud Volumes ONTAP (CVO)
- Amazon Web Services (AWS)

Answer

Check the following in the AWS ec2 console

- VM statuses show the instances deleted or are not in the VM list
- Cloud Formation stack show them removed.
- Resource groups are deleted

If after confirming all NetApp resources have been removed, please contact AWS and open a support ticket to have them further investigate any residual billing.

Additional Information