



## Active IQ Unified Manager 502 Gateway error seen after FIPS enabled

[https://kb-stage.netapp.com/on-prem/ontap/Ontap\\_OS/OS-KBs/Active\\_IQ\\_Unified\\_Manager\\_502\\_Gate...](https://kb-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Active_IQ_Unified_Manager_502_Gate...)

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### Applies to

- ONTAP 9.9.1P3
- Active IQ Unified Manager
- FIPS

### Issue

After FIPS was enabled, Active IQ Unified Manager stopped communicating with the cluster resulting in the following errors:

```
<!-- Communication problem with the cluster: cluster-1, command: system-api-change-get-iter, error: 'Unexpected HTTP response: 502 Bad Gateway' on try 5 out of 5 -->
```

ONTAP also reports the following errors in MGWD:

```
Tue May 03 2022 15:37:33 -04:00 [kern_mgwd:info:2312] dsmdb_get_imp_2() on  
process failed: 127.0.0.1{ffffffff|ffffffff} prog=536873536 server=servprocd:  
RPC: Timed out; netid=tcp fd=290 TO=25.0s TT=25.000s O=200b I=0b CN=2808267/1  
VSID=-3 127.0.0.1:45193 <-> 127.0.0.1:935
```