



Slow performance from E-Series causing "performance has deteriorated" ESXi messages

https://kb-stage.netapp.com/on-prem/E-Series/SANtricity-OS-KBs/Slow_performance_from_E_Series_...

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Applies to

- E2800
- E5700
- SANtricity OS 11.50.1
- SANtricity OS 11.70.3
- SANtricity OS 11.70.4
- VMware environments

Issue

- Virtual machines and/or backups are inoperable.
- The task within virtual machines that usually finish quickly, such as opening Explorer, takes several tens of seconds.
- High latency observed on affected volume from SANtricity System Manager performance graph.
- Following alert is reported from ESXi:

```
WARNING: ScsiDeviceIO: 1188: Device naa.600a098000fd787e0000019a5f7c3325  
performance has deteriorated
```