



## E-Series SANtricity System Manager integration with SAML fails at the test login step

[https://kb-stage.netapp.com/on-prem/E-Series/Management-Apps-KBs/E-Series\\_SANtricity\\_System\\_M...](https://kb-stage.netapp.com/on-prem/E-Series/Management-Apps-KBs/E-Series_SANtricity_System_M...)

Updated: Wed, 24 Jun 2026 06:32:12 GMT

### Applies to

- SANtricity System Manger
- Security Assertion Markup Language (SAML)

### Issue

- During initial configuration of the Security Assertion Markup Language (SAML) feature with E-Series SANtricity System Manager application, the SSO test login (**step 4**) fails:
- The E-Series embedded Web Services Proxy logs (`web-server-trace-log-%.7z`) available in a support bundle and AutoSupport indicates the SSO test login failed due to signature validation failure.

```
2021-02-01 22:00:55,434 ERROR [jetty-371645] c.n.e.a.r.s.SamlImpl
```

```
[SamlImpl.java:349] [requestId=40e04f69-c3df-4e06-8a50-a196292c1259,  
deviceId=N/A] Caught exception processing assertion from SAML identity provider  
Caller+0 at  
com.ni.eseries.aa.restapi.servants.SamlImpl.processSamlAssertion(SamlImpl.java:349  
Caller+1 at java.base/  
jdk.internal.reflect.NativeMethodAccessorImpl.invoke0(Native Method)  
Caller+2 at java.base/  
jdk.internal.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java  
Caller+3 at java.base/  
jdk.internal.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccesso  
Caller+4 at java.base/java.lang.reflect.Method.invoke(Method.java:566)  
org.opensaml.xmlsec.signature.support.SignatureException: SignableSAMLObject  
signature validation failed
```