



E-Series controller in lockdown with 7-segment code OF: PCI DEVICE NOT ACCESSIBLE

https://kb-stage.netapp.com/on-prem/E-Series/Hardware-KBs/E_Series_controller_in_lockdown_with_7...

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Applies to

- NetApp E-Series E2700
- SANtricity 8.30

Issue

Controller goes in lockdown with 7-segment code OF. When logging in to the controller via serial connection, `exclog` logs report:

```
Unexpected PCI bus width x0 for BDF[1,9,0] TRIGGERING LOCKDOWN.
```

```
Unexpected PCI bus speed x1 for BDF[1,9,0] TRIGGERING LOCKDOWN.
```

PCI DEVICE 0 NOT FOUND: Host-side Fibre Device=0 Function=0 ClassCode=0xc0400

ParentBridge=PLX PCI-E Bridge to Host Card Port 0 TRIGGERING LOCKDOWN.

PCI DEVICE NOT ACCESSIBLE: Host-side Fibre Device=0 Function=0

ClassCode=0xc0400

ParentBridge=PLX PCI-E Bridge to Host Card Port 0