NetApp Knowledge Base

NetApp HCI Compute Nodes do not show in inventory when ESXi uses lockdown mode

https://kb-stage.netapp.com/Legacy/NetApp_HCI/Operating_System/NetApp_HCI_Compute_Nodes_d…
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Applies to

Customers that have Compute Nodes in Management Node (mNode) inventory AND use ESXi lockdown mode.

Issue

After exiting lockdown mode, the ESXi host still cannot be managed in Hybrid Cloud Control (HCC) and the HCC UI displays a red error banner stating `An authentication error prevented HCC from connecting....`

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