



## Element upgrade fails when primary slice cannot move off of node because secondary does not exist

[https://kb-stage.netapp.com/on-prem/solidfire/Element\\_OS\\_Kbs/Element\\_upgrade\\_fails\\_when\\_primary...](https://kb-stage.netapp.com/on-prem/solidfire/Element_OS_Kbs/Element_upgrade_fails_when_primary...)

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### Applies to

NetApp Element software

### Issue

- The upgrade of a node running Element software cannot proceed if all the primary slices cannot be moved to their secondary slice hosted on a different node.
- `sfinstall` failure message in `/var/log/sf-master.info` on mNode

```
sfinstall[20600]: Not moving slice: slice_id: 23623 primary: 50  
live_secondaries: [] db_version: 24 unknown_state: True  
sfinstall[20600]: Unable to move all primaries, 1 unhealthy
```

```
volumes.sfinstall[20600]: Please rerun the upgrade script and if the issue
persists contact your technical support engineer.
sfinstall[20600]: Setting state=[FinishFailure] percent=[None]
message=[Failure] details=None
```