NetApp Knowledge Base

# Element auth container alert for the recently added node

https://kb-stage.netapp.com/on-prem/solidfire/Element_OS_Kbs/Element_auth_container_alert_for_the…
Updated: Wed, 24 Jun 2026 06:07:02 GMT

## Applies to

- NetApp SolidFire SF-Series or NetApp H-series  storage node recently added to a cluster
- NetApp Element software

## Issue

Alert at the cluster UI and NetApp SolidFire Active IQ for the new node that was recently added to the cluster:

- Error Code: `authenticationServiceFault`
- Details: `Element Auth container has been not ready for too long on node <#>. Please contact support if this problem persists`

**Note**: if you are unable to connet to the Node UI or SSH to the node reference this element-auth issue

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