



Cluster not showing up at SolidFire ActiveIQ

https://kb-stage.netapp.com/on-prem/solidfire/Element_OS_Kbs/Cluster_not_showing_up_at_SolidFire...

Updated: Wed, 22 Apr 2026 02:10:26 GMT

Applies to

- NetApp SolidFire/HCI clusters
- NetApp SolidFire Active IQ

Issue

- Cluster is not showing up at SolidFire ActiveIQ for the end user (customer)
- Cluster is visible by NetApp support at SolidFire ActiveIQ