



## VSS capable backup programs create GUID Snapshots on ONTAP LUN Volumes

[https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC\\_KBs/VSS\\_capable\\_backup\\_programs\\_create...](https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/VSS_capable_backup_programs_create...)

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### Applies to

- SnapDrive for Windows (SDW) 3.2 and higher
- SnapCenter Plug-in for Windows (SCW) 4.0 and higher
- ONTAP VSS Hardware Provider
- SnapManager for Exchange (SME)
- SnapManager for Hyper-V (SMHV)
- SnapCenter Plug-in for Exchange (SCE)

### Issue

What using third party Backup programs like CommVault or Symantec NetBackup to backup the entire host,

Snapshots like "{GUID}" are created, followed by a clone of the Volume, when that backup completes normally. Both that Snapshot and possibly a clone may remain behind after the Backup.