



SnapCenter Plug-In for Oracle clone failure in processing system parameters

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_Plug-In_for_Oracle_clone_f...

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Applies to

SnapCenter Plug-In for Oracle

Issue

When performing a clone the operation fails with the following error

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SnapCenter Oracle clone failed. I got error message: Activity 'Application Clone' failed with error: PL-SCO-30000: Cloning of database with SID ntap failed with error: ORACLE-00001: Error executing SQL: [STARTUP NOMOUNT EXCLUSIVE PFILE=/oracle/ntap/19/dbs/initntap.ora;]. The command returned: ORA-01078: failure in processing system parameters.
```

From the spl log we can see the following

Connecting via CONNECT AS SYSDBA:

UTIL-00100: Application property shellResult.timeout is not defined

c.n.c.e.ShellResult - EXE-00001: Shell result [0:00:02.281] (Exit Value: 0):

LRM-00101: unknown parameter name 'parameter_name'

ORA-01078: failure in processing system parameters