



SnapCenter Plug-in for HANA host discovery fails with error 10:authentication failed SQLSTATE: 28000

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SnapCenter_Plug_in_for_HANA_host_di...

Updated: Wed, 24 Jun 2026 06:32:07 GMT

Applies to

- SnapCenter Plug-in for SAP HANA

Issue

- SnapCenter SAP HANA host discovery fails with the following error:

```
2021-10-14T08:33:09.0000787+02:00 ERROR [pool-3-thread-15] 187
com.netapp.plugincreator.workflow.util.TaskUtil -The verification of HDB
Secure User Store Key SNAPCENTER failed with error :
```

```
2021-10-14T08:33:09.0000787+02:00 ERROR [pool-3-thread-15] 187
com.netapp.plugincreator.workflow.util.TaskUtil -* 10: authentication failed
SQLSTATE: 28000
```

```
2021-10-14T08:33:09.0000787+02:00 ERROR [pool-3-thread-15] 268
com.netapp.plugincreator.workflow.Task -The verification of HDB Secure User
Store Key SNAPCENTER failed with error :
```

```
2021-10-14T08:33:09.0000787+02:00 ERROR [pool-3-thread-15] 268
com.netapp.plugincreator.workflow.Task -* 10: authentication failed
SQLSTATE: 28000
```

```
2021-10-14T08:33:10.0000833+02:00 ERROR [pool-3-thread-15] 116
com.netapp.plugincreator.workflow.task.AppCompleteDiscoveryTask -SCC-00175:
Auto Complete Discovery for plug-in [hana] failed with error [
The verification of HDB Secure User Store Key SNAPCENTER failed with error :
* 10: authentication failed SQLSTATE: 28000] and exit code [1]. Exiting.
```