NetApp Knowledge Base

SCSQL fails to register backup: Object reference not set to an instance of an object

https://kb-stage.netapp.com/data-mgmt/SnapCenter/SC_KBs/SCSQL_fails_to_register_backup__Obje…
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Applies to

SnapCenter Plug-in for SQL 4.4P2 (SCSQL)

Issue

SCSQL fails to register the backup with the following errors:

```
2022-06-13T10:16:24.2091142+02:00 ERROR SmSql_21926 PID=[12668] TID=[7] String was not recognized as a valid DateTime.
```

```
2022-05-19T05:15:56.5643082+02:00 ERROR SnapManagerWeb_20713 PID=[8976] TID=[50] System.NullReferenceException: Object reference not set to an instance of an object.
```

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```
2022-05-19T05:15:56.7534425+02:00 INFO  SnapManagerWeb_20713 PID=[8976]
TID=[17] Enter JobManagerProvider: UpdateJobStatus
2022-05-19T05:15:56.7690517+02:00 DEBUG SnapManagerWeb_20713 PID=[8976]
TID=[17] Updating the job (20713) task (Registering Backup and Applying
Retention) status as Failed
```

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