



ONTAP Tools for VMware vSphere: How to troubleshoot connectivity between OTV and vCenter

https://kb-stage.netapp.com/data-mgmt/OTV/VSC_Kbs/ONTAP_Tools_for_VMware_vSphere__How_to...

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Applies to

- Ontap Tools for VMware (OTV)
- VMware vCenter

Description

During the deployment of ONTAP Tools, connectivity issues may prevent:

- The OTV plugin from being registered to vCenter
- The user interface (UI) extensions from being pulled from OTV to vCenter
- Error that might be seen in vCenter: `Error downloading plug-in. URL is unreachable`

The following procedure will help isolate a connectivity issue.