



7-Mode unable to access CIFS shares after node power up

[https://kb-stage.netapp.com/Legacy/ONTAP/ONTAP_OS_\(7_Mode\)/7-Mode_unable_to_access_CIFS...](https://kb-stage.netapp.com/Legacy/ONTAP/ONTAP_OS_(7_Mode)/7-Mode_unable_to_access_CIFS...)

Updated: Wed, 24 Jun 2026 08:16:32 GMT

Applies to

- Data ONTAP operating 7-Mode
- CIFS/SMB

Issue

- Node was physically relocated after which no CIFS shares were accessible
- `cifs domaininfo` shows no connections to the domain controllers
- `ifconfig -a` shows no IP addresses configured for any interfaces
- `dns info` shows the DNS serves as DOWN