



HostVMLookupFailed: Failed to look up VM information on host

https://kb-stage.netapp.com/on-prem/ontap/ontap-select/Select-KBs/HostVMLookupFailed__Failed_to_...

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Applies to

- ONTAP Select Deploy
- VMware ESX host managed by vCenter

Issue

Deploy `cluster refresh` operation fails with an error:

```
[HostVMLookupFailed: Failed to look up VM information on host
<host_name>.Reason: "You are attempting to access resources on a host using the
host credentials, however, that host is under vCenter Control.Remove the host
from ONTAP Select Deploy and add it using the proper vCenter credentials".]
```

[Refresh operation for cluster <cluster_name> failed.].