NetApp Knowledge Base

Detected a restart of existing incomplete initialize with a different Snapshot copy

https://kb-stage.netapp.com/on-prem/ontap/DP/SnapMirror/SnapMirror-KBs/Detected_a_restart_of_exi…

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Applies to

- ONTAP
- SnapMirror
- Commvault

Issue

- AUX copy job fails with following error messages:

```
=====DataFabric Manager job id [JOB ID] for DataSetId [DataSetId
:app_type=AIQ_UM,type=storage_service_subscription,uuid=<uuid>] had Job
Status = [6], Status string [Transfer operation for relationship 'Source-
```

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```
svm:Source-vol->Destination-svm:Desitination-vol' ended unsuccessfully.
[Data ONTAP reported] Detected a restart of existing incomplete initialize
with a different Snapshot copy "SP_2_7654321_1234567890" than used in the
original request. Restart initialize with Snapshot copy
"SP_2_9876541_0987654321"..] and is not running =====

Error occurred while replicating snaps [ Source-
svm:SP_2_7654321_1234567890], for storage policy [policy_name] copy [2.
SnapMirror] MediaAgent [netapp.demo.int: Backup job [1234567]. Missing
Error String. Source: commcell01, Process: AuxCopyMgr

DataFabric Manager Backup Job id [JOB ID] did not complete successfully
for Dataset id
[DataSetId:app_type=AIQ_UM,type=storage_service_subscription,uuid=<uuid>],
Source Copy [532]. DFM Job Status = [Failed to update SnapMirror
relationship 'Source-svm:Source-vol->Destination-svm:Desitination-vol'
```

Or

```
DataFabric Manager Backup Job id [JOB ID] did not complete successfully
for Dataset id
[DataSetId:app_type=AIQ_UM,type=storage_service_subscription,uuid=<uuid>],
Source Copy [467]. DFM Job Status = [Transfer operation for relationship
'Source-svm:Source-vol->Destination-svm:Desitination-vol' ended
unsuccessfully. [Data ONTAP reported] Failed to restart a partially
completed initialize transfer, the destination volume must be
recreated..]. Source: cvmapb02, Process: AuxCopy
```

- SnapMirror Initialize fails with error:

```
status=Failure message=Detected a restart of existing incomplete
initialize with a different Snapshot copy "SP_2_7654321_1234567890" than
used in the original request. Restart initialize with Snapshot copy
"SP_2_9876541_0987654321".
```

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